



MAT FRANCO – GROUP SALES FAQ

What is Mat Franco?

Mat Franco takes the stage in Magic Reinvented Nightly at The LINQ Hotel & Casino with a fun and feel-good twist on magic that defies all expectations. Fresh from his triumphant win on America's Got Talent and his follow up primetime special on NBC in 2015, Mat presents an unparalleled production and innovative approach to magic-making that's driven by his passion and imagination. With his signature brand of breezy humor, Mat mixes his amazingly inventive and stunning magic with crowd-guided improv, creating a once-in-a-lifetime adventure that's unique and unforgettable to each audience.

Where is Mat Franco located?

Mat Franco performs at the LINQ Theater inside The LINQ Hotel & Casino.

How long is the performance?

Mat Franco is one hour and thirty-minutes long.

Is there an age requirement for Mat Franco?

Mat Franco recommended for guests 5 and older; all ages welcome.

Do you accommodate those with special needs?

Yes, special needs seating is available within the venue– please notify BASE Entertainment prior to placing your order if you require access to special needs seating areas.

Are there special effects that occur during the show? (i.e. strobe lights, fog, pyrotechnics...etc.)

Yes, Mat Franco does use strobe lighting as well as theatrical smoke throughout the performance.

What constitutes a group order?

A group is 10 or more tickets purchased with one payment for a single performance. Tickets may be purchased in different pricing categories; final amount must be a minimum of 10 tickets.

Is Mat Franco available for a private performance?

Yes, private performances are available with a full theater buyout. Please contact Group Sales to discuss options for your group and availability. Theater capacity is 558.

Is there an advantage to placing my group order early?

Group orders booked in advance are eligible to receive discounted rates and preferred seating.

Are there VIP options available?

Yes, VIP package includes VIP laminate for post-show access, complimentary beverage, signed keepsake souvenir, and Meet & Greet photo-opp with Mat after the show.

Will I automatically get the best seats for my group?

Each of the BASE Entertainment productions offers tickets at various price categories. BASE Entertainment will always reserve the best seats available at that time within your preferred price category. We suggest booking as early as possible to ensure the best seating availability.



How do I submit a group ticket order?

1. Complete your choice of show, date, time, seating category and ticket quantity on the Group Sales Contract.
2. Send completed Group Sales Contract via fax **702.785.5173** or by scanned/email directly to Groups@BASEentertainment.com.
3. BASE Entertainment reserves the best seats available; full payment is charged at the time of booking.
4. BASE Entertainment sends you a detailed confirmation that includes exact seat locations and pick-up instructions.

Once I have submitted my order how long does it take to process?

Generally, group processing takes 1 to 2 business days after payment has been submitted. Please note this does not include weekends and holidays as our office is closed.

How can I pay for my Group?

Accepted forms of payment include credit card, corporate checks or wire transfers; all payable in US dollars. Personal Checks and Cash cannot be accepted for group orders.

Is a deposit required?

A deposit is not required. Full payment is due upon submission of your group contract.

Are there any taxes added to the ticket price?

Yes, in Nevada there is a 9% live entertainment tax (LET) added to the cost of each ticket. All group prices provided to you are inclusive of all taxes and fees.

How do I make revisions to an existing order?

Any revisions must be requested in writing by responding directly to the confirmation email sent by BASE Entertainment. Group orders are considered final upon ticket printing.

Once my order is confirmed, how do I get the tickets?

Group tickets are available for pick-up at the Mat Franco Box Office. Ticket collection instructions are specified within the confirmation email.

Does Mat Franco offer related show merchandise?

Yes, Mat Franco has a variety of show related merchandise available, contact Group Sales to discuss what may be best for your group.

Can I use BASE Entertainment logos and graphics for invitations or flyers?

Yes, once a group order is confirmed you may request official show logos/visuals. Please contact us for more information.

We look forward to working with you!

Mat Franco at The LINQ Hotel & Casino

Facebook: [facebook.com/MatFrancoMagic](https://www.facebook.com/MatFrancoMagic)

Twitter: @MatFrancoMagic